



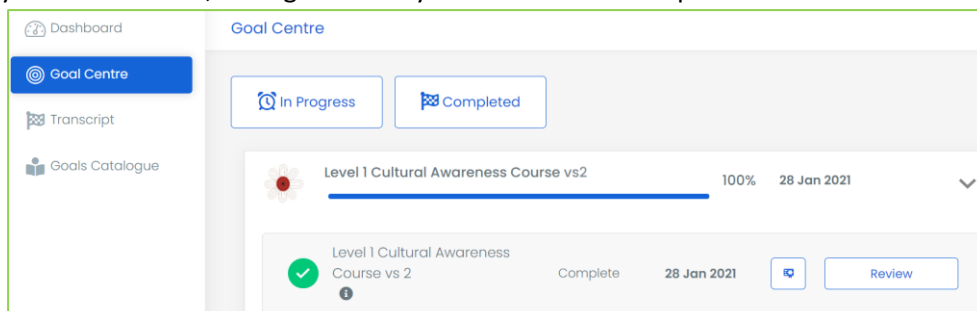


FAQs

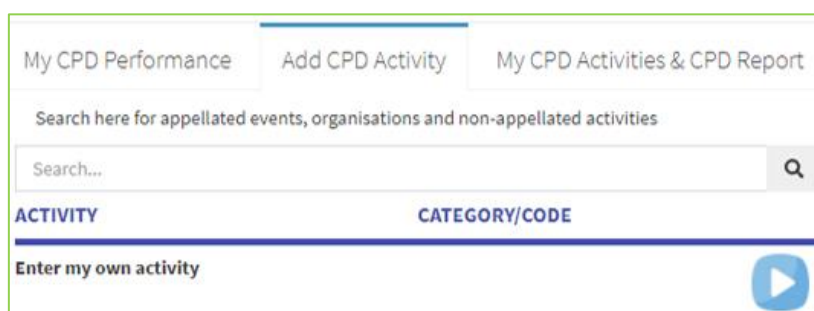
Q&A

- **Question:** How do I register for the ASMIRT Cultural Safety training?
• **Answer:** You can register here www.asmirt.org/training-and-events/upcoming-events/cultural-safety-training.
- **Question:** I have registered with ASMIRT; how do I now access the IAHA Cultural Safety training?
• **Answer:** Once you have registered and made payment through the ASMIRT registration portal, check your emails from ASMIRT Events containing the link to the IAHA Cultural Responsiveness Learning Portal. To begin, complete all your details and click on **Sign Up**.
- **Question:** How long do I have to complete my course?
Answer: Once you **Launch** the training module you will need to complete it within **60 days**.
- **Question:** Does the 60-day completion rule apply for each level of training?
Answer: Yes, each level of training must be completed within 60 days of launching the module.
- **Question:** I have already registered for the IAHA Cultural Responsiveness Learning Portal and am part-way through; how do I return to my course?
Answer: Once registered you can return anytime by using the provided link from your ASMIRT events email and select **Already a member? Sign In Now**
- **Question:** I have forgotten my password to the IAHA Cultural Responsiveness Learning Portal; how do I re-set my password?
Answer: Follow the link provided in your ASMIRT Events email and select **Already a member? Sign In Now**. Select  **Forgot password?** and enter in your email address. Look out for the link to reset your password in an email from **noreply@test.birchdip.com**. Please note: this link expires after a while, so if not reset timely you will need to repeat the process and request a new re-set password link.
- **Question:** I have finished my course; how do I obtain my certificate of completion?
Answer: Once you have successfully completed the end of module quiz, you can download your

Certificate of Completion by selecting  under **Completed** in your **Goal Centre** and retain as evidence for your CPD records, noting how many hours it took to complete.



- **Question:** I have finished my course; how do I lodge my CPD activity in the ASMIRT Members Site?
- **Answer:**



- Select **Add CPD activity**
- Click on the arrow across from **Enter my own activity**
- Enter:
 - Title **ASMIRT Cultural Safety Training**
 - Provider **ASMIRT/IAHA**
 - Description of CPD activity, i.e., Level 1 – Cultural Awareness
 - Activity Category **Professional Activity / Organised Program**
 - Date
 - Number of hours taken to undertake CPD activity
 - Add your reflection (as required by MRPBA in the event of an audit)
 - Personal notes, i.e., online course
 - Upload your Certificate of Completion
 - Save record

- **Question:** How long does each level of training take to complete?

Answer: Level 1 and 2 are self-directed, allowing you to navigate the lessons in your own time. Level 3 is a 3-hour live hosted session with IAHA facilitators either online webinar or in-person workshop.

Description - Level	Delivery Mode	Approx. Time to Complete
Level 1 – Starting with Cultural Awareness	Online	2 – 3 hours
Level 2 – Unpacking the Cultural Responsiveness Framework	Online	3 – 4 hours
Level 3 – Looking through the Cultural Lens	Live hosted session – webinar or in-person workshop	Approx. 3 hours

- **Question:** I am unable to attend the level 3 in-person workshop at the ASMIRT conference; can I still complete level 3?

Answer: Yes, a live hosted webinar can be organised once a minimum number of participants are ready for level 3 training.

- **Question:** Where can I have access to all the levels of the IAHA Cultural Responsiveness Training?

Answer: Access to the IAHA Cultural Responsiveness courses are only available through ASMIRT. ASMIRT currently offers the Level 1 Cultural Awareness as a stand-alone course, with an option to upgrade for Level 2 & 3. Alternatively, you can purchase a Level 1-3 package deal.

- **Question:** What is the cost of the level 1-4 IAHA courses?

Answer: ASMIRT members can start their cultural safety journey for as little as \$10. These courses are subsidised for ASMIRT members. ASMIRT currently offers the Level 1 Cultural Awareness as a stand-alone course, with an option to upgrade for Level 2 & 3. Alternatively, you can purchase a Level 1-3 package deal.

Description - Level	ASMIRT Member	Non-Member & CPD Subscribers
Level 1 Cultural Awareness (alone)	\$10	\$55
Level 1 – 3 Package	\$245	\$320
Upgrade – Level 2 – 3 (already completed Level 1)	\$235	\$265

- **Question:** I have a colleague who is not an ASMIRT member; can they still access this training?

Answer: Yes, this training is accessible for all. Simply follow the prompts as a **Non-Member** and register online at www.asmirt.org/training-and-events/upcoming-events/cultural-safety-training.

- **Question:** I have completed Level 1 – Cultural Awareness and would like to continue my cultural safety journey; how do I access Level 2 and 3?

Answer: If you would like to upgrade to Level 2 – 3 you will need to complete the ASMIRT registration process again and make payment for the **upgrade option** at www.asmirt.org/training-and-events/upcoming-events/cultural-safety-training.

- **Question:** Can I purchase level 2 and 3 separately?

Answer: No, ASMIRT have negotiated a special package price, saving members up to \$200.

- **Question:** How long will this training be available?

Answer: Indefinitely.

- **Question:** I would like to attend the level 3 in-person workshop; can I skip level 2?

Answer: No, successful completion of each level is a pre-requisite to continue to the next level.

- **Question:** I am experiencing issues with the IAHA Cultural Responsiveness Learning Portal.

Answer: Please email the IAHA team at comms@iaha.com.au.

- **Question:** I have a question that is not listed here; who do I ask?

Answer: Should you have any further questions, the ASMIRT Events Team are happy to help; email events@asmirt.org or call 03 9419 3336.



Registered Office:

Suite 1040, Level 10
1 Queens Road
Melbourne VIC 3004
Australia

All Correspondence to:

PO Box 16234
Collins Street West
VIC 8007
Australia

Contact Us:

T +61 3 9419 3336
F +61 3 9416 0783
W www.asmirt.org